

PPM Center 7.1 Base Configuration (5 Days)

ILT Course Description



INTENDED AUDIENCE

- This course is recommended for all members of your PPM project team, including project managers, business analysts, technical administrators, and functional experts.

DURATION: 5 DAYS

OVERVIEW

This classroom course is an ideal way to launch your Project and Portfolio Management (PPM) Center implementation, and will create a solid foundation for your implementation decisions. An experienced instructor will guide participants using hands-on exercises through the design and configuration of the major setup components of Demand Management and Deployment Management to enable automation of your organization's processes.

COURSE OBJECTIVES

At the end of the course, you will be able to:

- Describe the major components for building request resolution and application deployment processes.
- Design and configure a workflow to model the steps, transitions, and notifications involved in a process.
- Plan and configure security groups to assign application permissions and process roles to user groups.
- Design and configure a request type to collect and store information throughout a request management process.
- Configure environments to connect and log in to remote systems when performing deployments.
- Design and configure object types to automate migrations during a deployment process.
- Identify requirements for integrating request processes with deployment processes

PREREQUISITES

- Registration for this course includes access to a pre-class computer-based tutorial. This tutorial must be completed prior to attending the class.

RECOMMENDED FOLLOW-UP COURSES

- PPM Advanced Configuration
- PPM System Administration

DAY 1

Course Overview

Using PPM Center to Process

Requests, Packages, and Tasks

- Overview of PPM Center
- Processing Requests
- Processing Packages
- Processing Project Tasks
- PPM Center Entity Relationships

Users, Licenses, and Security

- Creating and Managing User Accounts and Licenses
- Creating and Managing Security Groups

Workflow Basics

- Designing Workflows

DAY 2

Workflow Basics (cont'd.)

- Basic Workflow Configuration
- Configuring Decision Step Sources

Controlling Data Integrity Using Validations

Request Process Configurations

- Configuring Request Workflows

DAY 3

Request Process Configurations (cont'd.)

- Configuring Request Header and Request Types
- Using Request Type Rules
- Setting Status Dependencies
- Automating System Executions in Requests

DAY 4

Defining Environments

- Configuring Environment Definitions
- Referencing Environments in Workflow Steps

Package Process Configurations

- Configuring Package Workflows
- Configuring Object Types

DAY 5

Integrating Parallel Request Processes

- Types of Request-Request Relationships
- Configuring the Workflows
- Defining User Restrictions

Integrating Request and Package Processes

- Types of Request-Package Relationships
- Configuring the Workflows
- Defining User Restrictions